GOVERNMENT OF INDIA
FINANCE
LOK SABHA

UNSTARRED QUESTION NO:2975
ANSWERED ON:07.12.2001
POLICY HOLDERS OF LIC
UTTAMRAO DEORAO PATIL

Will the Minister of FINANCE be pleased to state:

(a) the present number of policy holders of Life insurance Corporation of India in each State;

(b) whether several settlement claims of the policy holders are delayed for long time;

(c) if so, the reasons therefor and the number of such claims pending State-wise; and

(d) the steps likely to be taken by the LIC for early disposal of these cases?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI BALASAHEB VIKHE PATIL):

(a) A statement showing State-wise number of policyholders of Life Insurance Corporationof India as on 31.3.2000 is given in statement I.

(b) and (c) LIC has reported that they make all efforts to settle the maturity claims onor before due date. Intimation is sent to be policyholders asking them to submit a valid discharge form and policy documents and policyholders are subsequently reminded if the requisite information is not received before due date. Claims fulfilling all required documents are settled promptly. Other claims are settled at a iater stage for want of certain documents viz. policy document, valid discharge form, indemnity bond, latest address, death certificate and other relevant records from Hospital, employer and police authorities etc. A statement showing state-wise number of outstanding claims as on 30.9.2001 is given in Statement II.

(d) In order to settle the claims promptly, LIC has initiated many steps includinginvolvement of field personnel to contact the climants for getting latest address and other relevant documents. In addition, a scheme has been devised to settle the death claims in favour of class I legal heirs without insisting upon succession certificate where the deceased does not make nomination or assignment.